

SAMSON ASSEFA

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PROFESSIONAL PROFILE

Project and operations professional with experience in financial services, analytics, workflow improvement, Microsoft Power Platform, and business launch planning.

PROFESSIONAL EXPERIENCE

Founder & Launch Project Lead | Ainsley Transport | 2026-Present

Coordinate Virginia NEMT launch planning, regulatory submissions, vendor relationships, operating processes and recruitment planning. Authorization and operations are pending.

Project Coordinator Intern | U.S. Bank / Elavon | Feb-Jul 2025

Supported onboarding initiatives with Power BI reporting, SharePoint resource organization, Power Automate workflows, stakeholder coordination, and operational reporting.

Hospitality Operations | Desta Ethiopian Kitchen | 2021-Present

Support high-volume restaurant operations, customer service, and daily team coordination.

SELECTED PROJECTS

Education & Engagement Hub - SharePoint information architecture and resources.

Onboarding Analytics - Power BI views for readiness and operational reporting.

Workflow Automation - Power Automate processes and information routing.

Ainsley Launch - Compliance, vendor, and operational-readiness roadmap.

SKILLS & TOOLS

Power BI | Power Automate | Power Apps | SharePoint | Excel / Power Query | SQL

Project coordination | Stakeholder communication | Process improvement | Agile

EDUCATION & CERTIFICATIONS

Business Management Certificate - Atlanta Metropolitan State College, 2024

Professional Scrum Master I (PSM I) - Scrum.org, 2024

Georgia State University - Computer Science coursework

CAREER UPDATE

Wells Fargo Branch Operations Coordinator offer accepted in October 2026.

Pre-employment review is in progress; employment has not yet commenced.